



Mount Rogers Community Services IDC Streamlines Operations with IP-Batch Production/Payroll Solution

Committed to serving people with disabilities, Mount Rogers Community Services Industrial & Developmental Center is installing IPE's IP-Batch™ production and incentive payroll management solution in its Virginia facilities. The system promises to streamline the agency's incentive payroll process and advance production visibility and reporting by automating previously manual tasks performed by production members, supervisors, payroll, and managers.

IPE, experts in production management, order tracking, incentive payroll, quality and shop floor control solutions for apparel and other sewn products manufacturers, announces that the **Mount Rogers Community Services Industrial & Development Center (IDC)** is implementing the **IP-Batch™** solution in its three Virginia production facilities. The addition of the new system promises to streamline the entire incentive payroll process and improve production visibility and reporting.

IDC Manufacturing Consultant and Project Manager **Frank Dowell** explained, "We recognized that we could accelerate and improve the accuracy of our payroll processing, production tracking and reporting with the IPE barcoding and ticket scanning system. IP-Batch represents a major upgrade from our 'antique' methods that require our production members, supervisors, payroll, and managers to spend much of their valuable time doing manual tasks that the new system will automate."

Mount Rogers Community Services provides a wide array of services for individuals with mental health needs, intellectual and developmental disabilities, and substance use disorders. Within Mount Rogers, the IDC division provides employment opportunities and day support services for individuals with disabilities. The IDC serves approximately 300 individuals daily across 3 locations in Atkins, Hillsville, and Wytheville, Virginia. The IDC produces a wide range of government and commercial products, including U.S. Army flame retardant combat shirts, helmet covers, and various military and commercial bags.

"Moving up to the IP-Batch barcode-based system will streamline the work ticket printing process and eliminate manual input and calculation of our incentive payroll," continued Dowell. "This will minimize the potential for errors from keying in large amounts of daily production data. The system will ensure that all members' earnings are calculated accurately, consistently and fairly. The system will also automate and provide all production-related reporting we need to manage our daily operations and comply with governmental regulations."

"We selected IPE because of their depth of experience and system capabilities. Key to our decision was that their system provided everything on our list of requirements. The IPE team is very accommodating and flexible. We are comfortable that their expertise will enable them to handle any issues that may arise."

"We are honored to play a supporting role in Mount Rogers Community Services IDC's commitment to serving people with disabilities," added IPE Managing Partner and 35-year manufacturing technology veteran **Brad Mikes**. "We see a great fit for our solution at IDC and are confident in our ability to help them streamline and automate their manual processes. We look forward to a long-term partnership."

About Mount Rogers IDC

Mount Rogers Community Services operates Mount Rogers Industrial & Development Center. Mount Rogers IDC is committed to providing employment opportunities and day support services for individuals with disabilities.

The initial program – Mount Rogers Sheltered Workshop – was started in Marion, Virginia, in 1975 to serve residents of Bland, Smyth, and Wythe Counties. Ongoing growth resulted in the establishment of additional facilities in Hillsville and Wytheville to serve residents of Carroll and Grayson Counties and the City of Galax. In 1981, the name was changed to Industrial and Developmental Center (IDC).

The IDC has been successful in partnering with local businesses to provide job opportunities within the Centers and in the acquisition of contracts to manufacture products for the federal government. In addition, the IDC provides support to persons in job placement, training, and follow-along services for jobs in their home communities. For more information, [visit the website](#).

About IPE

Founded in 2010, IPE develops and markets manufacturing-focused solutions for sewn products and other discrete manufacturing industries. The IPE leadership team brings over one hundred years of combined experience with production solutions to support and simplify their systems' deployment, use, and maintenance. This expertise is readily apparent in the flexible, data-rich, and affordable solutions that provide IPE clients with the speed, accuracy, and visibility they need to succeed in today's demanding manufacturing environment. IPE operates from a headquarters in Greenville, South Carolina, and a satellite office in New York. For more information, [visit the website](#).